

# CENTRAL CITY SOUTH

**A COMMUNITY FOR ALL AGES**

**PRC COMMISSIONS ARTIST ADRIAN GARCIA  
TO PAINT CONFERENCE ROOM ART**



**PHOENIX ROBOTICS H.S. TEAM | CITYWIDE BULK TRASH SCHEDULE  
RESOURCE DIRECTORY | PUBLIC MEETINGS | HARMON LIBRARY  
HARMON LIBRARY | SKY HARBOR AIRPORT | LIGHTRAIL INFO**

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Suite A1 / Mailbox 4  
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*"Thank you for your service"*

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**"Commitment - Dedication - Creativity"**

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*Under the Americans with Disabilities Act, PRC must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means that if necessary, PRC must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that PRC will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. Please contact PRC at 602-253-6895.*



# SPRING FESTIVAL

Bringing Community Together

## @HARMON PARK

(1425 S. 5th Ave., North area)

Saturday, April 9 @ 2pm



- Egg Hunt
- Storytime\*BRING A BLANKET/TOWEL
- Free Books
- Crafts
- Games
- Pop-Up Story Walk



Barrio Bookmobile



**Silent Witness** is a Metro Phoenix program designed to provide you with an anonymous means of providing police with information on non-drug felony crimes you have witnessed or may have knowledge of. If you provide information that leads to the arrest of a criminal or outstanding fugitive, you may be eligible for a cash reward of up to \$1000.00. Note that some unsolved crimes have reward amounts greater than \$1000.00, paid for by friends, family, or victim reward funds.

**To be eligible for cash rewards of up to \$1000.00, you must call to obtain a secret code!**



## Hidden Gems Found

Did you know our neighborhood had two hidden gems? The City of Phoenix has two, count um two Senior Centers within blocks of each other. The centers are open to everyone 18 years of age and older. Membership for residents is only \$20 for the entire year, non-residents pay just \$40.

What happens at a Senior Center? Each center has a variety of activities such as exercise classes, art classes, line dancing, pool tables, sewing rooms and much more. So, bring a friend and come see what we have to offer. All Senior Centers in the City of Phoenix are currently open from 9am-3:30pm. You can access calendars online at [phoenix.gov/humanservices/programs/older](https://phoenix.gov/humanservices/programs/older).

### Senior Opportunities West Senior Center

1220 S. 7<sup>th</sup> Ave  
Phoenix, AZ 85007

### Marcos De Niza Senior Center

305 W Pima  
Phoenix, AZ 85007  
602-262-7249



# Community Assistance Program

*For when you need help*

## When you need help, where do you turn?

That is the question many Phoenix residents have when dealing with a crisis. Sometimes it's not clear what is the right place to call for help, especially when the issue involves someone having a mental health crisis.

## That's where the City of Phoenix Community Assistance Program (CAP) comes in.

CAP is the City's program to respond to mental and behavioral health issues that might otherwise be addressed by police or fire department personnel.

The Phoenix City Council recently approved an expansion of the CAP to improve service delivery to individuals, contacting 911 experiencing

behavioral and mental health issues or in need of emergency crisis response.



## Behavioral Health Specialists

### What is CAP?

It's an all-civilian group that includes five crisis response units with 17 full-time and more than 20 part-time positions, managed by licensed civilian professionals in social work and counseling.

### Why is CAP Important?

Many times, police are called out to situations that don't require a law enforcement presence and can unintentionally increase the stress of someone experiencing a crisis. With CAP responders available the person in crisis can be helped to find the assistance they need.



### What does CAP Provide?

- Grief support
- Mental and behavioral health supportive service
- Substance use disorder supportive services
- Short term case management
- Connectivity to community resources and supportive services

### WE WANT TO HEAR FROM YOU!

CAP is looking for ways to better assist you and our community. Please scan the QR code or use the link to participate in a brief 5-minute survey.



[surveymonkey.com/r/CommunityAssistanceProgram](https://surveymonkey.com/r/CommunityAssistanceProgram)

Behavioral health specialists providing onsite crisis intervention



## PHOENIX ROBOTICS

Phoenix Robotics (PR) competed in the FIRST Robotics Competition in March 2022. Their strong competitive spirit got them to the quarter finals and they were recognized with the “Team Spirit Award”. PR is a combination of Central High School and the Phoenix Coding Academy (both in the PUHS District). We are very proud of these bright young students. Follow the team on Instagram @phoenix\_robotics for updates, pics, joining, mentoring or general information.

(Left) Amira Olivas is awarded as a Finalist for the FIRST Robotics Competition Dean’s List Award. She will travel to Houston, Texas on April 22 where they will announce the national winners. Amira says *“The skills I learned in the PRC Leadership Academy helped me with the knowledge and confidence I needed to be in this position. I have applied these skill across the board in my school career and life skills.”*



# PRC commissions local Artist Adrian “Awer” Garcia to paint Conference Room art

“I got my inspiration from the PRC staff and the current style of art. I grew up in the 80’s so a lot of the colors I use are inspired by the neon and bright colors and style from that time. I have always loved the colors of the universe and stars anything related to our beautiful planet. So by combining graffiti art and the visuals & colors of the universe I’ve been able to create 4 magical pieces to inspire the staff here at PRC. To inspire them to reach for the stars and to dream while awake! Music and smooth sounds have really motivated and inspired me through the art of music and sound. I believe the 2 forms are necessary for me to create my best work!

Thank you to PRC for this wonderful opportunity to create for your office space. It was a true honor. Enjoy your new art!”

*A message from the Artist: Adrian “Awer” Garcia*



Series Title:

## “Unversoul”

@adrian\_grcya  
unitedartistsaz@gmail.com



## About the Artist

Born and raised in west Phoenix (35th Avenue & Buckeye) Adrian attended Carl Hayden High School and that was the extent of his formal training in art.

Adrian’s first love and passion is for his daughter Ciara and grandson Kainoa. “They inspire me every day to create and work my hardest on every painting.” His second love and passion is for his art.

Adrian’s first memory of being inspired to be an artist as a young kid was from his cousin who drew an elephant for him and he immediately fell in love with art & drawing.

In the 90’s Adrian was intrigued with the art of graffiti and picked up spray cans to create masterpieces on walls. Through trial and error he perfected his craft. After a few years early into his graffiti art career he stepped away to become a father. He placed his graffiti supplies in storage to someday return to the art form, never regretting his decision as he was happy to become a father. “It was the best thing that happened to me and saved my life.”

20 years after raising his daughter he returned to graffiti art and murals. “I’ve been an artist my entire life I’ve also even tried tattooing, but graffiti art seemed to be calling me back.” Since then he has painted commissions for Amazon, Walmart, The United States Military. Adrian also contracts with The Juvenile Detention Center to work with at risk youth to create art and murals inside the jail walls to help rehabilitation through visual art upon their release. These are just a few projects Adrian had the honor of being a part of. He has also created and/or participated in a multiple murals located in the Phoenix Metropolitan and surrounding cities.

# SUE ANN MOYER

## PRC and Community Volunteer

Phoenix – It was a year ago on March 15, 2021 that Sue Ann Moyer passed away unexpectedly in her home in Phoenix. Sue was born in Grand Forks, South Dakota to Leonard William Moyer, an army pilot, and Audrey Picotte Moyer, a nurse, on November 13, 1950. Sue graduated from Rapid City High School, however after her father's untimely death the family moved to Tucson with their mother who worked for Indian Health Services. Sue moved to Tempe where she graduated from Arizona State University in 1968 with a BA degree in Sociology.

Sue worked as a child care worker, a supervisor, a residential counselor, grant writer, group facilitator for Western Judicial Services, a Residential Manager for Phoenix Rescue Mission and in various capacities at many non-profits for children in the Phoenix area including the Juvenile Detention Center. Sue was caring, straight forward, competent and smart. She had enormous integrity, was well respected and was able to work well with her clients and co-workers in all capacities. She made an excellent supervisor because she was such a good teacher.

Sue was a very active volunteer for Kiwanis, Neighborhood Homelessness and though she began volunteering for The Phoenix Revitalization Corporation, she eventually worked for them. She was an avid reader and helped The Santa Claus Project secure books for Hawaiian Schools. In her later life Sue had various health issues including impending blindness but she was a tireless volunteer and a champion for all things children and for the underdog.

Sue loved all holidays, whether they were hers or not. She had a rapier wit, didn't hold grudges, claimed to remember everything and was "always right". She would drop everything for family. Sue was predeceased by her mother and father, her sister Barbara Ray Picotte, her brother James Dean Picotte and her longtime companion, Robert Glammeier. She is survived by her brother John Moyer, her sister Debra Loomis, her brothers Jeff Moyer and William Dale Picotte and her sisters Melissa Picotte Flett and Kim Picotte and many beloved nieces and nephews. She will be missed by her family, her closest friends, Eva and Jeanne, and especially by her dog, Buster.

In honor of Sue you're welcome to donate in her name to Kiwanis, The Center for the Blind, Phoenix Revitalization Corporation or to your charity of choice.

*Posted online on March 08, 2022  
Published in The Arizona Republic*



# Phoenix Sky Harbor Kicks Off Virtual Checkpoint Queuing Program

Phoenix Sky Harbor has teamed up with Copenhagen Optimization and CLEAR to offer free reservations for TSA Security Checkpoint lines, helping travelers to manage their trips and eliminate uncertainty and stress over how long it will take to wait in line for security.

The new pilot program, PHX RESERVE, gives passengers the ability to schedule a specific time to get in the TSA Security Checkpoint line. Reservations can be made up to three days before a passenger's flight, and they will use a dedicated entry point to the security checkpoint.

The pilot program, which is free, was launched on March 1 in Terminal 3. There are plans to expand it to Terminal 4 in the future.

"We are proud Sky Harbor can offer another great service to our customers to make their travels easier and more flexible," said Chad Makovsky, Director of Aviation Services for the city of Phoenix Aviation Department. "What's good for our passengers and guests is good for the air travel industry as a whole."

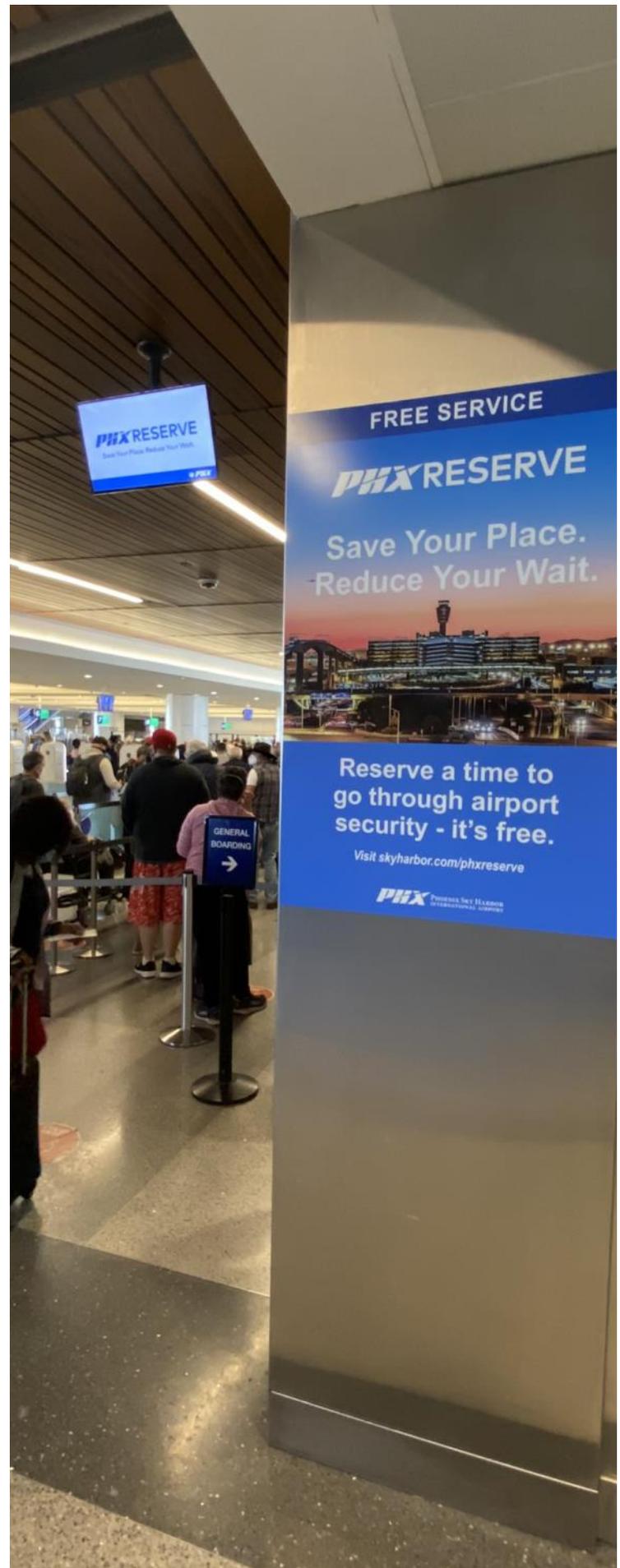
"Virtual queuing is a key step towards the smart and digitalized airport, where we leverage data to create new opportunities for passengers, airlines and airports," said Kasper Hounsgaard, CEO of Copenhagen Optimization. "Together with Sky Harbor, we enable a more efficient operation and provide the foundation for the seamless passenger journey."

Reservation times can be made between one to four hours before a passenger's flight. The dedicated PHX RESERVE Security entry point is available between 4 a.m. and 3 p.m.

Passengers traveling as a group (up to 10) also can reserve an appointment as one.

Travelers are encouraged to plan and make their reservations in advance.

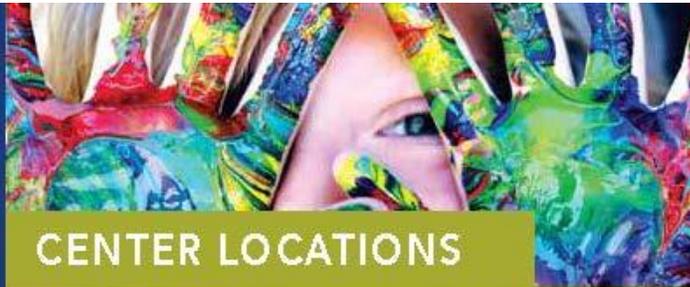
Reservations can be made online up to 72 hours before flight departure. Learn more about PHX RESERVE by going to [Skyharbor.com/PHXRESERVE](http://Skyharbor.com/PHXRESERVE).





**PHOENIX FAMILIES FIRST  
RESOURCE CENTER**  
PHOENIX.GOV/EDUCATION/FAMILIESFIRST  
*Feeding Families and Children*

Phoenix Families First Resource Centers are four safe community hubs located within the City for families with children birth to age five and pregnant mothers. The family resource centers goal is to strengthen and support families by providing information and referral services, free parent and child activities, and parenting education.



**CENTER LOCATIONS**

**AEROTERRA**

700 N. 18th St.  
Phoenix, AZ 85006  
602-283-4920

Monday: 8:30 a.m. - 4:30 p.m.  
Wednesday: 8:30 a.m. - 4:30 p.m.  
Friday: 8:30 a.m. - 12 p.m.  
1st Saturday: 9 a.m. - 1 p.m.

**BURTON BARR CENTRAL LIBRARY**

1221 N. Central Ave.  
Phoenix, AZ 85004  
602-262-7417

Monday: 9 a.m. - 5 p.m.  
Tuesday: 9 a.m. - 5 p.m.  
Wednesday: 9 a.m. - 5 p.m.  
Thursday: 10 a.m. - 6:30 p.m.  
Friday: 9 a.m. - 4:30 p.m.  
*(last Friday of month closes at 12 p.m.)*  
1st Saturday: 9 a.m. - 1 p.m.

**BEUF COMMUNITY CENTER**

3435 W. Pinnacle Peak Rd.  
Phoenix, AZ 85027  
602-262-1886

Monday: 8:30 a.m. - 4:30 p.m.  
Tuesday: 10 a.m. - 6:30 p.m.  
Wednesday: 8:30 a.m. - 4:30 p.m.  
Thursday: 8:30 a.m. - 4:30 p.m.  
Friday: 8:30 a.m. - 4:30 p.m.  
*(last Friday of month closes at 12 p.m.)*  
1st Saturday: 10 a.m. - 2 p.m.

**CESAR CHAVEZ**

3635 W. Baseline Rd.  
Laveen Village, AZ 85339  
602-534-0140

Monday: 9 a.m. - 5 p.m.  
Tuesday: 10 a.m. - 6 p.m.  
Wednesday: 10 a.m. - 6 p.m.  
Thursday: 10 a.m. - 6:30 p.m.  
Friday: Closed  
1st Saturday: 9 a.m. - 1 p.m.



**REFERRAL &  
RESOURCES**

- Birth to Five Helpline
- Medical
- Ages & Stages Questionnaire
- Food box
- Dental
- G.E.D and E.L.A courses
- W.I.C. Office
- AHCOCS office
- Baby Safe Sleep
- Mental Health
- Car Seat Safety
- Early Head Start and Head Start
- Housing Information
- Nutrition
- Education
- Other



FamilyResourceAZ.org

**ACTIVITIES**

- |                    |                |                     |
|--------------------|----------------|---------------------|
| Early Literacy     | Baby and Me    | Social Connections  |
| Music and Movement | Nutrition      | Parenting Education |
| Make and Take      | S.T.E.M.       | Art                 |
| School Readiness   | M.A.N. C.A.V.E | Other               |



**New app, Construct VM,  
now available**

As construction begins on the five-mile South Central Extension connecting South Phoenix to the regional light rail system, Valley Metro is launching a new smartphone app. Available in English and Spanish, Construct VM will notify users about current and upcoming construction and can be downloaded on iOS or Android devices.

The goal of the app is to provide Phoenix residents, business owners and workers with another channel to receive up-to-date, accurate project information.

In addition to information about work zones, app features include:

- Push notifications by location, to receive updates about construction work on some or all segments of the project
- Photo and video library to give a sense of construction progress
- Links to frequently asked questions, Valley Metro's social media and transit rider alerts
- Information on local businesses near the project area (coming soon)
- Contact form where users can submit questions or comments directly.

The five-mile light rail extension will travel between downtown Phoenix and Baseline Road, provide nine stops and two park-and-rides, and will feature artwork by local artists. The extension is expected to be complete by 2024.



PROJECTS

# SOUTH CENTRAL EXTENSION/ DOWNTOWN HUB

TITLE

LIGHT RAIL EXTENSION

TYPE



2022

## PUBLIC MEETINGS | PROJECT UPDATE

In less than 30 days, the installation of special trackwork for the South Central Extension/Downtown Hub project begins in downtown Phoenix!

Downtown Phoenix residents, businesses and their employees, community members and commuters are encouraged to attend one of Valley Metro's upcoming virtual and in-person meetings to learn about the special trackwork construction starting on Saturday, April 16, 2022. This work will cause significant restrictions on Washington St. and Jefferson St. while crews install the Downtown Hub sections of rail. Additionally, the light rail schedule will be adjusted to accommodate construction, with trains arriving every 20 minutes system-wide during this work period.

Please join us for information about the work schedule, impacts and how to navigate construction. Each meeting will cover the same topic and general information and take place at different times and days of the week.

### YOU'RE INVITED!

#### IN-PERSON OPEN HOUSE AND VIRTUAL MEETINGS

All meetings will offer the same presentation and information

**Thursday, March 31 | 4 – 5:00 p.m.**

Link: [valley-metro.webex.com](http://valley-metro.webex.com)  
Event Number: 2499 295 2252  
Event Password: SCEsingletrack#1  
Phone Number (audio only): 408.418.9388  
Access code: 2499 295 2252

**Wednesday, April 13 | 12 – 1:00 p.m.**

Link: [valley-metro.webex.com](http://valley-metro.webex.com)  
Event Number: 2497 541 6771  
Event Password: SCEsingletrack#1  
Phone Number (audio only): 408.418.9388  
Access code: 2497 541 6771

#### In-Person Meetings:

**Saturday, April 2 | 12 – 1:00 p.m.**

CityScope, Downtown Phoenix, Inc.  
(2nd floor)  
1 E. Washington St., Phoenix

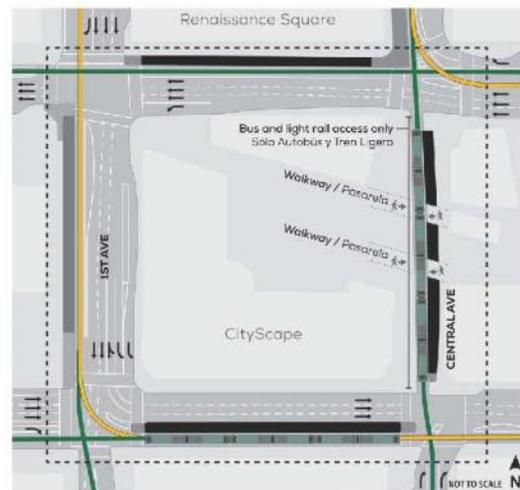
**Tuesday, April 5 | 11 – 12:00 p.m.**

City of Phoenix - City Hall atrium  
200 W. Washington St., Phoenix

**Wednesday, April 6 | 12 – 1:00 p.m.**

Phoenix Convention Center  
100 N. 3rd St., Phoenix

### LOCATION OF SPECIAL TRACK INSTALLATION ACTIVITIES STARTING SATURDAY, APRIL, 16TH



For more information or to make accommodations, please contact:  
**Merissa Holliday**, Community Outreach Lead  
[mholliday@valleymetro.org](mailto:mholliday@valleymetro.org) / C: 602.653.0490

**Julie Smith**, Community Outreach Coordinator  
[jmsmith@valleymetro.org](mailto:jmsmith@valleymetro.org) / C: 602.708.7252

**Shaun Langley**, Community Outreach Coordinator  
[shaun@torresmulticultural.com](mailto:shaun@torresmulticultural.com) / C: 630.605.8236



# CONSTRUCTION NOTICE

Ongoing – May 2022

**Work Description:**

- Utility installation
- Work hours and traffic restrictions will be in effect 24/7 until work is complete

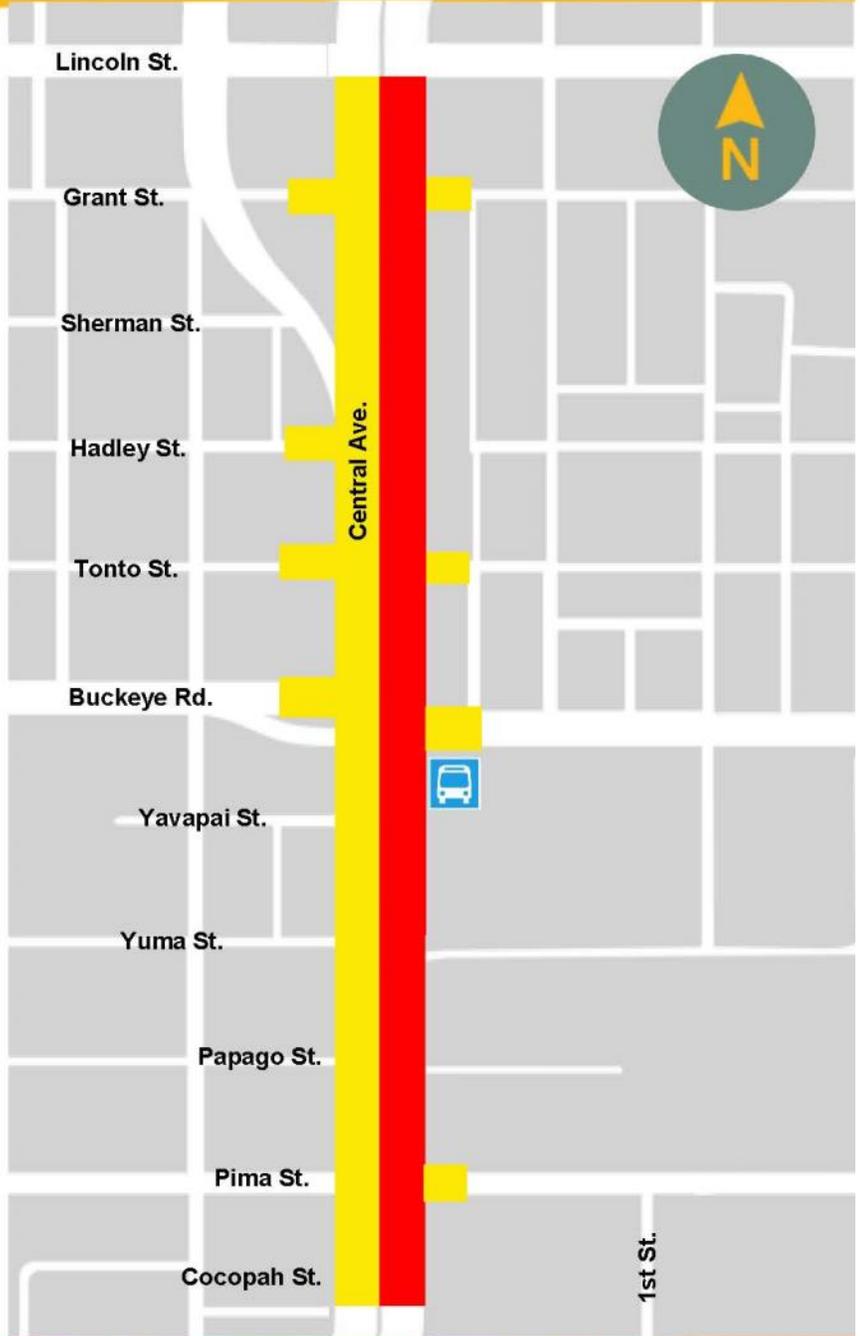
**Traffic:**

- One lane in each direction maintained on Central Ave.
- Some left turns will be restricted within the work zone
- Business and pedestrian access will be maintained

	Traffic Lanes
	Work Zone
	Alternate Bus Stop Location

	Some left turns restricted throughout the work zone
--	---

**Noise:** Every effort will be made to mitigate noise impacts during construction



## Central Avenue: Lincoln Street to Cocopah Street

*Information is subject to change due to the nature of the work, weather and/or other unforeseen circumstances*

For more information:  
 Valley Metro  
 Julie Smith  
 Community Outreach Coordinator  
 jmsmith@valleymetro.org | 602.708.7252  
 Hotline: 602.254.RAIL (7245)

Kiewit  
 Nelson Oseda  
 Community Outreach Coordinator  
 nelson@torresmulticultural.com  
 480.340.0840

Published  
03/25/2022



# CONSTRUCTION NOTICE



## Hadley Street at Central Avenue

Mar 07, 2022 – Mar 31, 2022

### Work Description / Hours:

- Utility installation
- Work hours and traffic restrictions will be in effect 24/7 until work is complete

### Noise:

- Every effort will be made to mitigate noise impacts to nearby residents during construction

### Traffic:

- Westbound Hadley St. closed at Central Ave. during the day
- Directional lane open intermittently at night
- Left turns restricted inside the work zone.
- Business and pedestrian access to be maintained

*Information is subject to change due to the nature of the work, weather and/or other unforeseen circumstances*

For more information:

Valley Metro  
 Julie Smith  
 Community Outreach Coordinator  
[jmsmith@valleymetro.org](mailto:jmsmith@valleymetro.org) | 602.708.7252  
 Hotline: 602.254.RAIL (7245)

Kiewit  
 Nelson Oseda  
 Community Outreach Coordinator  
[nelson@torresmulticultural.com](mailto:nelson@torresmulticultural.com)  
 480.340.0840

Published  
03/02/2022



# CONSTRUCTION NOTICE



## Central Avenue: Cocopah Street to Salt River

Ongoing – April 2022

### Work Description:

- Roadway Work
- Work hours and traffic restrictions will be in effect 24/7 until work is complete

### Traffic:

- One lane will be maintained in each direction on Central Ave.
- Some left turns restricted inside the work zone
- Business and pedestrian access to be maintained

**Noise:** Every effort will be made to mitigate noise during construction

*Information is subject to change due to the nature of the work, weather and/or other unforeseen circumstances*

For more information:

Valley Metro  
 Julie Smith  
 Community Outreach Coordinator  
 jmsmith@valleymetro.org | 602.708.7252  
 Hotline: 602.254.RAIL (7245)

Kiewit  
 Nelson Oseida  
 Community Outreach Coordinator  
 nelson@torresmulticultural.com  
 480.340.0840

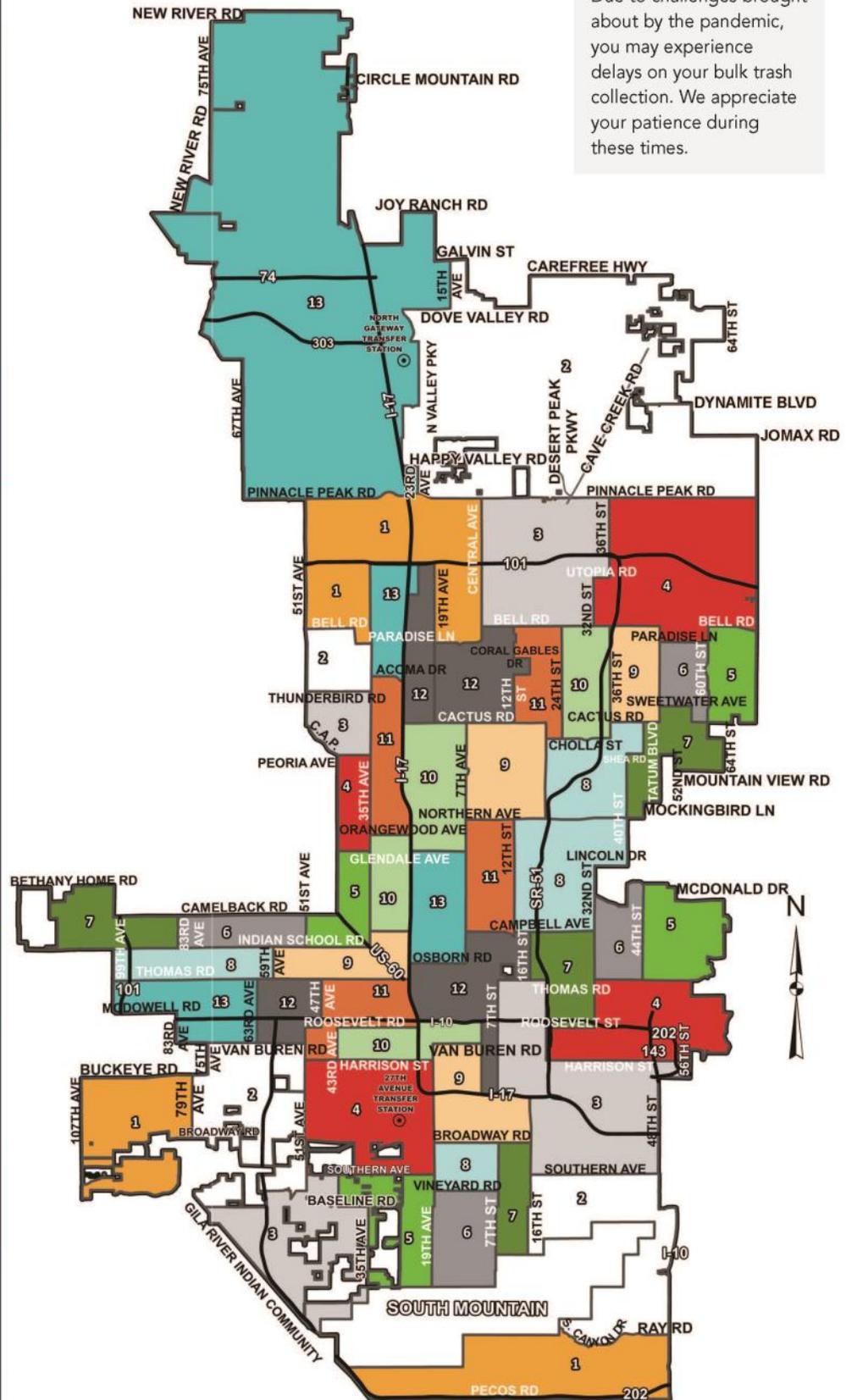
Published  
12/17/2021

# 2021-22 BULK TRASH PICKUP SCHEDULE

\*All piles must be placed out the day before your 'Collection Week' begins

Area	Placement Begins On	Collection Week*
1	Nov. 13, '21	Nov. 22, '21
	Feb. 12, '22	Feb. 21, '22
	May 14, '22	May 23, '22
	Aug. 13, '22	Aug. 22, '22
2	Nov. 20, '21	Nov. 29, '21
	Feb. 19, '22	Feb. 28, '22
	May 21, '22	May 30, '22
3	Nov. 27, '21	Dec. 6, '21
	Feb. 26, '22	Mar. 7, '22
	May 28, '22	Jun. 6, '22
4	Aug. 27, '22	Sept. 5, '22
	Dec. 4, '21	Dec. 13, '21
	Mar. 5, '22	Mar. 14, '22
5	Jun. 4, '22	Jun. 13, '22
	Sept. 3, '22	Sept. 12, '22
	Dec. 11, '21	Dec. 20, '21
6	Mar. 12, '22	Mar. 21, '22
	Jun. 11, '22	Jun. 20, '22
	Sept. 10, '22	Sept. 19, '22
7	Dec. 18, '21	Dec. 27, '21
	Mar. 19, '22	Mar. 28, '22
	Jun. 18, '22	Jun. 27, '22
8	Sept. 17, '22	Sept. 26, '22
	Dec. 25, '21	Jan. 3, '22
	Mar. 26, '22	Apr. 4, '22
9	Jun. 25, '22	Jul. 4, '22
	Sept. 24, '22	Oct. 3, '22
	Jan. 1, '22	Jan. 10, '22
10	Apr. 2, '22	Apr. 11, '22
	Jul. 2, '22	Jul. 11, '22
	Oct. 1, '22	Oct. 10, '22
11	Jan. 8, '22	Jan. 17, '22
	Apr. 9, '22	Apr. 18, '22
	Jul. 9, '22	Jul. 18, '22
12	Oct. 8, '22	Oct. 17, '22
	Jan. 15, '22	Jan. 24, '22
	Apr. 16, '22	Apr. 25, '22
13	Jul. 16, '22	Jul. 25, '22
	Oct. 15, '22	Oct. 24, '22
	Jan. 22, '22	Jan. 31, '22
14	Apr. 23, '22	May 2, '22
	Jul. 23, '22	Aug. 1, '22
	Oct. 22, '22	Oct. 31, '22
15	Jan. 29, '22	Feb. 7, '22
	Apr. 30, '22	May 9, '22
	Jul. 30, '22	Aug. 8, '22
16	Oct. 29, '22	Nov. 7, '22
	Feb. 5, '22	Feb. 14, '22
	May 7, '22	May 16, '22
17	Aug. 6, '22	Aug. 15, '22
	Nov. 5, '22	Nov. 14, '22

Due to challenges brought about by the pandemic, you may experience delays on your bulk trash collection. We appreciate your patience during these times.



**FOR A MORE DETAILED MAP AND SCHEDULE, VISIT: PHOENIX.GOV/PUBLICWORKS/BULKTRASH**

# BULK TRASH PLACEMENT

If you have curbside collection, crews will only pick up piles placed close to the edge of your property, which must be at least 5 feet away from fixed objects.



Do not place piles on top of water meters.

If you have alley collection, place pile along the alley wall. Avoid touching wall and blocking alley access.



## IMPORTANT SERVICE DATES

### Note these changes:

Service is not provided on the following dates.  
Every collection day moves one day later.

- 🚛 Thanksgiving Day (Nov. 25, 2021)
- 🚛 Christmas Day (Dec. 25, 2021)
- 🚛 New Year's Day (Jan. 1, 2022)

\* Thanksgiving Day is on a Thursday, therefore, collection will occur on Friday. Friday will occur on Saturday.

### Regular pickup:

The city works a regular collection schedule on:

- 🚛 Christmas Eve
- 🚛 New Year's Eve
- 🚛 Martin Luther King Jr. Day
- 🚛 Presidents' Day
- 🚛 Cesar Chavez Day
- 🚛 Memorial Day
- 🚛 Independence Day
- 🚛 Labor Day
- 🚛 Veterans Day

### DO:

- ✓ Follow the dates for bulk trash placement.
- ✓ Sweep or rake area after collection, if necessary.
- ✓ Securely bag or box all grass, leaves, weeds, twigs and hedge clippings before placing out for bulk trash.
- ✓ Cut tree trimmings down to less than 12" in diameter and 4' in length.
- ✓ Place broken down cardboard in your recycle container.

### DON'T INCLUDE:

- ⊘ More than 20 cubic yards in your pile, which is similar to the size of a SUV.
- ⊘ Loose grass, leaves, weeds, twigs and hedge clippings.
- ⊘ Household hazardous waste (HHW), such as antifreeze, pool chemicals, oil, batteries and paint.
- ⊘ Tires, any shape or size.
- ⊘ Appliances that use refrigerants.

For a complete list of Dos and Don'ts, visit [phoenix.gov/publicworks/bulktrash](http://phoenix.gov/publicworks/bulktrash).

## ILLEGAL DUMPING

IF YOU SUSPECT ILLEGAL DUMPING IN PROGRESS, REPORT INCIDENT TO CRIME STOP AT 602-262-6151.

IF ILLEGAL DUMPING IS NOT IN PROGRESS, REPORT INCIDENT TO PHOENIX CUSTOMER SERVICES AT 602-262-6251.

HAVE LOTS OF GREEN OR GARDEN WASTE? YOU OR YOUR LANDSCAPERS CAN BRING IT TO ONE OF THE CITY'S TRANSFER STATIONS DIRECTLY. VISIT [PHOENIX.GOV/PUBLICWORKS](http://PHOENIX.GOV/PUBLICWORKS) FOR TRANSFER STATION HOURS.

- 📱 /PHXPublicworks
- 🐦 @TalkingTrashPHX
- 📺 @TalkingTrashPHX

Para una versión en español, vaya a

**PHOENIX.GOV/PUBLICWORKS/BULKTRASH**

# Phone Directory and Information

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit [phoenix.gov](http://phoenix.gov) for detailed city information.

## EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency.....	9-1-1
Crime Stop (Police).....	262-6151
Gas Leaks - Southwest Gas.....	271-4277
Police (Crime Stop).....	262-6151
Police (General Information).....	262-7626
Poison Control.....	253-3334
or.....	1-800-222-1222
Power Outages	
APS.....	371-7171
SRP.....	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.....	262-6691
Nights, weekends, holidays.....	261-8000
Traffic Signals, Malfunctioning.....	262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency.....	261-8000



**City of Phoenix**

Phoenix City Council	
Mayor Kate Gallego.....	602-262-7111
mayor.gallego@phoenix.gov	
Ann O'Brien, District 1.....	602-262-7444
council.district.1@phoenix.gov	
Jim Waring, District 2.....	602-262-7445
council.district.2@phoenix.gov	
Debra Stark, District 3.....	602-262-7441
council.district.3@phoenix.gov	
Laura Pastor, District 4.....	602-262-7447
council.district.4@phoenix.gov	
Betty Guardado, District 5.....	602-262-7446
council.district.5@phoenix.gov	
Sal DiCiccio, District 6.....	602-262-7491
council.district.6@phoenix.gov	
Yassamin Ansari, District 7.....	602-262-7492
council.district.7@phoenix.gov	
Carlos Garcia, District 8.....	602-262-7493
council.district.8@phoenix.gov	
Garbage/Trash Service.....	602-262-6251
Landfill/Disposal Information.....	602-262-6251
Recycling.....	602-262-6251
Water/Wastewater.....	602-262-6251

Published by the City of Phoenix  
Communications Office  
200 W. Washington St.  
Phoenix, AZ 85003  
602-262-7176  
[phoenix.gov](http://phoenix.gov)

For alternate format/reasonable accommodations, call 602-262-7176 or 7-1-1 Friendly. Find us online at [www.phoenix.gov](http://www.phoenix.gov)

*All numbers are in 602 area code unless indicated*

### Abandoned Vehicles

Streets, Alleys.....262-6151

**ADA Concerns**.....262-7486

### Airport (Sky Harbor International)

24-hour Switchboard.....273-3300

Noise Information.....844-244-7430

Paging.....273-3456

Parking.....273-4545

### Alley

Repair or Grading, Hazards,

  Permit for Dust Proofing.....262-6441

Trash in Alley.....262-6251

### Animals

Barking Dogs.....262-6466

Dead Animal.....262-6791

Dog Licenses

  (Maricopa County).....506-7387

Horses-Lot Too Small.....534-4444

Rabies (Maricopa County).....506-7387

**Annexations**.....256-3245

### Arson

Report Arson-caused

  Fires.....26-ARSON, 262-6774

**Arts & Culture**.....262-4637

### Blight/Property Maintenance

  Violations.....534-4444

**Blue Stake (811)**.....8-1-1 or

  (call before you dig).....263-1100

**Budget & Research**.....262-4800

### Building Inspection & Permits

(See Construction Permits)

**Buildings, Open/Vacant**.....534-4444

### Building Safety

Non Permitted Construction.....262-7884

Permit Records.....262-7800

### Bus & Alternative Transit Services

Phoenix Dial-A-Ride.....253-4000

Ride Share (carpool/vanpool).....262-7433

Reduced Fare Certification

  (youth 6-18, seniors 65 and older, and persons with

  disabilities).....253-5000

Route & Schedule

  Information.....253-5000

Taxi Programs (for seniors &

  people with disabilities).....801-1160

### Cable TV

If problems aren't resolved

  by cable companies.....495-0102

**C.A.R.E.S. (PHX)**.....262-6251

**City Clerk**.....262-6811

**City Council**.....262-7029

Mayor Kate Gallego.....262-7111

District 1 Ann O'Brien.....262-7444

District 2 Jim Waring.....262-7445

District 3 Debra Stark.....262-7441

District 4 Laura Pastor.....262-7447

District 5 Betty Guardado.....262-7446

District 6 Sal DiCiccio.....262-7491

District 7 Yassamin Ansari.....262-7492

District 8 Carlos Garcia.....262-7493

**City Court** (See Municipal Court)

**City Manager**.....262-6941

**City Prosecutor**.....262-6461

**College Depot**.....261-8847

**Community & Economic Development**.....262-5040

**Conservation (water)**.....261-8367

### Construction Noise

General Information.....262-7811

After Hours.....320-1071

### Construction Permits

Commercial Property.....262-7811

On Private Property.....262-7884

On Right of Way.....262-6551

<b>County</b> (See Maricopa County)	Fire Administration.....262-6297	<b>Volunteer Income Tax Assistance (VITA) Program</b> .....262-4520
<b>Damage Claim Against the City</b> .....262-5054	Fire Prevention.....262-6771	<b>Libraries</b>
<b>Dial-A-Ride</b> .....253-4000	Fire Department Ambulance	Burton Barr Central Library -
Eligibility process.....716-2100	Billing Information.....261-8414	1221 N. Central Ave.....262-4636
<b>Disabled Services</b> (Special Populations)	<b>Flood Information</b>	Acacia -
Dial.....7-1-1 Friendly	Flood Plain Management	750 E. Townley Ave.....262-4636
<b>Discrimination Complaints</b> .....262-7486	(zones).....262-4960	Agave -
<b>Domestic Violence</b> .....534-2120	<b>Garbage</b> .....262-6251	23550 N. 36th Ave.....262-4636
<b>Drainage</b>	Barrel Repair	Century -
Clogged Street Drain.....262-6441	Green Barrel/Alley Collection	1750 E. Highland Ave.....262-4636
Drainage Plan Review	Household Hazardous Waste	Cesar Chavez -
Project Engineering.....262-6551	Illegal Dumping	3635 W. Baseline Rd.....262-4636
Flood Plain Management.....262-4960	Recycling (blue barrel/drop off)	Cholla -
<b>Dust</b>	Trash Services	10050 Metro Pkwy. East.....262-4636
Complaints - (Maricopa County	Transfer Stations	Desert Broom -
Air Quality Department).....372-2703	<b>Graffiti on Public Art</b> .....262-4637	29710 N. Cave Creek Rd.....262-4636
Permits - (Maricopa County	<b>Graffiti Reward Hot Line</b> .....262-7327	Desert Sage -
Air Quality Department).....506-6010	<b>Graffiti Busters</b> .....534-4444	7602 W. Encanto Blvd.....262-4636
Vehicles on Private	<b>Graffiti in Parks</b> .....262-6862	Harmon -
Unpaved Lots.....534-4444	<b>Head Start</b> .....262-4040	1325 S. Fifth Ave.....262-4636
Illegal Alley Traffic.....262-6151	<b>Historic Preservation</b> .....261-8699	Ironwood -
<b>Elections – City of Phoenix</b> .....262-6837	<b>Household Hazardous Waste</b>	4333 E. Chandler Blvd.....262-4636
Maricopa County.....506-1511	General Information.....262-6251	Juniper -
<b>Employment</b>	<b>Housing</b>	1825 W. Union Hills Dr.....262-4636
City Human Resources Department	Assistance for Low-Income	Mesquite -
General Information.....495-5700	Residents.....262-6794	4525 E. Paradise
Discrimination.....262-7486	Discrimination.....262-7486	Village Pkwy. North.....262-4636
AZ at Work	Housing Program Assistance.....534-1974	Ocotillo -
One-Stop Career Centers.....262-6776	Public Housing.....262-6794	102 W. Southern Ave.....262-4636
<b>Environmental Programs</b>	<b>Human Services</b>	Palo Verde -
<b>Office</b> .....256-5669	C.A.R.E.S. (PHX).....262-6251	4402 N. 51st Ave.....262-4636
<b>Equal Opportunity</b> .....262-7716	Community Services Program...262-4520	Saguaro -
Business Certification.....262-6790	Family Services Centers:	2808 N. 46th St.....262-4636
Discrimination Complaints	4732 S. Central Ave.....534-4732	South Mountain -
(employment, fair housing,	914 W. Hatcher Road.....495-5229	7050 S. 24th St.....262-4636
public accommodations).....262-7486	3454 N. 51st Ave.....262-6510	Yucca -
S/DBE Certification.....262-6790	Senior Nutrition Meal Program...262-4520	5648 N.15th Ave.....262-4636
S/DBE Contract Compliance.....495-0887	Senior Service Intake Line.....262-6631	Renew Materials.....534-6666
<b>Family Advocacy Center</b> .....534-2120	Emergency Utility & Rental	<b>Licenses &amp; Permits</b>
Child Abuse.....534-2120	Assistance.....534-AIDE(2433)	Liquor Permits
Domestic Violence.....534-2120	<b>Illegal Dumping</b> .....262-6251	Bingo Licenses.....262-4638
Sexual Assault.....534-2120	<b>Illegal Dumping (Washes)</b> .....262-6441	For Private Citizens at
<b>Fences</b>	<b>Information</b>	Park Facilities .....262-6861
In Disrepair or Over-height.....534-4444	City Switchboard.....262-6011	Privilege (Sales) Tax Licenses...262-6785
Permits.....262-7811	<b>Internet</b> .....phoenix.gov	(including annual license fee information)
<b>Film Office</b> .....262-4850	<b>Keep Phoenix Beautiful</b> .....262-4820	Regulatory Licenses:
<b>Fires</b>	<b>Landlord &amp; Tenant Program</b> ...262-7210	Auctions, Massage,
To Report Fires.....9-1-1		Second Hand.....262-4638
		Sidewalk Vending
		(downtown).....262-4638
		Street & Mobile Vendors.....262-4638
		<b>Lot Splits</b> .....261-8235
		<b>Maricopa County Government</b>
		<b>Information</b> .....506-3011
		<b>Mayor</b> .....262-7111

<b>Mayor's Commission on Disability Issues</b> .....262-7716	<b>Phoenix Convention Center</b> ...262-6225 <b>Box Office</b> .....262-7272	<b>Potholes</b> .....262-6441
<b>Municipal Court</b>	<b>Phoenix Human Relations Commission</b> .....262-7716	<b>Private Property</b>
General Court/Case Information.....262-6421	<b>Phoenix Women's Commission</b> .....262-7716	Right-of-Way Widths and Lot Dimensions.....262-6878
Jury Information.....534-9931	<b>Planning &amp; Development</b> .....262-7131	<b>Public Transit</b>
Orders of Protection/Injunctions Against Harassment/Vicious Animals.....262-7120	<b>General Plan</b> .....262-6882	Phoenix Dial-A-Ride.....253-4000
<b>Neighborhood Services Department</b>	<b>Police</b>	Light Rail Information.....253-5000
General Information.....534-4444	Auto Theft.....262-6674	Ride Share (carpool/vanpool)...262-7433 <i>(See also Bus Service)</i>
Community Development.....534-4444	Blockwatch.....495-0597	<b>Purchasing</b> .....262-7181
Housing Rehabilitation.....534-4444	Centralized Booking.....262-6657	Prospective City Suppliers.....262-1819
Neighborhood Preservation.....534-4444	Chief's Office.....262-7626	<b>Real Estate Division</b> .....262-6267
Neighborhood Specialist Program.....534-4444	Community Relations.....495-5976	<b>Recycling</b>
<b>Odor-Industrial &amp; Commercial</b> (Maricopa County Environmental Services).....372-2703	Crime-Free Multi-Housing Program.....495-6897	(blue barrel/drop off).....262-6251
<b>Orpheum Theatre</b> .....262-7272	Crime Stop.....262-6151	<b>Redevelopment Programs</b> .....262-5040
<b>Parking Tickets</b> .....262-6785	Drug Activity (anonymous reports).....426-1231	<b>Renter/Landlord Counseling</b> ...534-4444
<b>Parks &amp; Recreation</b> .....262-6861	Explorers Program.....534-6834	<b>Retirement Services</b> .....534-4400
Community Centers & Recreation.....262-6862 <i>(See Human Services for other centers)</i>	Fingerprinting (public).....534-1127	<b>Ridesharing</b> .....262-7433
Aquatics.....534-6587	G.R.E.A.T. Program.....495-0431	<b>Senior Programs</b>
North Mountain Parks (group reservations).....495-5458	General Information.....262-7626	Senior Centers.....262-7379
PAC After School Program.....262-7370	Violent Crimes (assaults, gangs, homicide, robbery).....262-6141	<b>Sewers (Sanitary)</b>
Papago Park (group reservations).....495-5458	Impounded Property.....261-8371	Clogged Sanitary Sewers
South Mountain (group reservations).....495-5458	Liquor Establishment Complaints.....438-6625	Weekdays, 6 a.m. to 4:30 p.m.....262-6691
Golf Courses (general information).....262-6861	Museum.....534-7278	Nights, Weekends, Holidays.....261-8000
Aguila.....534-6823	Police Precincts	Sanitary Sewer Improvement Districts.....262-4053
Cave Creek.....534-6823	Black Mountain.....495-5002	Sewer Tap Application.....262-6551
Encanto (18 hole).....534-6823	Cactus Park.....495-5009	Sewer Billing Information.....262-6251
Encanto (9 hole).....534-6823	Central City.....495-5005	<b>Sidewalks</b>
GCU.....623-846-4022	Desert Horizon.....495-5006	Information.....262-4053
Palo Verde.....534-6823	Estrella Mountain.....495-5003	<b>Signs</b>
Papago.....275-8428	Maryvale.....495-5008	Illegal Signs.....534-4444
Natural Resource Division.....495-5458	Mountain View.....495-5007	Regulation & Permits.....495-0301
Park Rangers.....262-6861 or 495-5458	South Mountain.....495-5004	Sign Violation Hot Line.....534-4444
Parks.....262-6862	Professional Standards Bureau (complaints, commendations)...262-4580	<b>Sister Cities</b> .....534-3751
Automated phone directory....262-6861	Records Information for Public (accident reports, police reports, statistics).....534-1127	<b>Snake Removal</b>
Phoenix Center for the Arts - 1202 N. Third St.....254-3100	Reporting Crime to Police Emergencies.....9-1-1	Phoenix Herpetological Society.....550-1090
Pueblo Grande Museum & Cultural Park - 4619 E. Washington St.....495-0901	Non-emergencies.....262-6151	Arizona Herpetological Society.....480-894-1625
Recreation Program Information.....262-6861	Reserves Program.....534-9000	<b>Social Assistance</b>
Softball Programs.....262-6483	Silent Witness.....480-948-6377 or.....1-800-343-TIPS	Emergency Food, Clothing, Transportation or Counseling.....262-6666
Tennis Center - 6330 N. 21st Ave.....249-3712	Speeding & Recurring Traffic Issues.....534-SPEED (7733)	<b>Special Assessment</b>
<b>PHX 11/know99 (city TV)</b> .....261-8937	Traffic Enforcement Information North.....495-5001	Payments.....262-6876
	South.....495-5855	
	Traffic Safety Complaints, Neighborhoods.....534-7733	
	Vehicle Impounds.....262-7905	
	Vehicle Permits (overdimensional, overweight vehicles).....262-6099	

**State of Arizona Government**.....542-4900

**Storm Drains, Lines**  
 Clogged.....262-6441  
 Illegal Dumping, Water.....262-6441  
 Information.....256-3190

**Storm Flooding – Streets & Alleys**  
 (24 hours).....262-6441

**Street Lighting Installation, Repairs, Maintenance**.....495-5125

**Streets**  
 Abandonment of Alleys.....256-3487  
 Block Party Permit.....534-5369  
 Flooding (24 hours).....262-6441  
 General Repair or Grading.....262-6441  
 Improvement District (local streets).....262-4053  
 Request for Closure.....262-6235  
 Request for Marking Streets & Crosswalks.....262-4659  
 Street Hump Program.....262-4659  
 Street Sweeping (including glass, accident debris).....262-6441  
 Visibility Blocked at Intersection.....262-4659

**Symphony Hall Box Office**.....262-7272

**Taxes**  
 Property Taxes (County).....506-8511  
 Tax & License Information Line.....262-6785  
 Tenant (Renter) Information.....534-4444

**Traffic & Parking**.....262-4659

**Traffic Court - Civil & Criminal Cases**.....262-6421

**Traffic Signals**  
 Request for Installation.....262-4659  
 Report of Damage or Malfunction (24 hours).....262-6021

**Traffic Signs**  
 Installation, Damage Report.....262-4659  
 Downed Stop Signs.....262-6449

**Trash Services**.....262-7251

**Trees Maintained by City Only**  
 Trimming, Removal or.....495-3762  
 Permit for Planting in Right of Way.....534-9898  
 Trees in Street (overgrown).....262-4659

**Utilities**.....8-1-1 or **(Before you dig - formerly Blue Stake)**.....263-1100

**Vehicles**  
 Abandoned, Public Property (streets/alleys).....262-6151  
 Inoperable, Private Property.....534-4444

**Village Planning Committees**.....534-3753

**Volunteering**  
 Blight Busters.....534-4444  
 Boards & Commissions.....262-7111  
 Fire Cadets.....534-4488  
 Head Start Program.....262-4040  
 Libraries.....534-6623  
 Parks/Recreation.....262-6862  
 Police Reserves Program.....534-9000

Reading.....256-4388

**Voter Registration**  
 Maricopa County.....506-1511

**Water**  
 City Services Bill (past & current).....262-6251  
 Emergency (nights, weekends, holidays).....261-8000  
 8 a.m. - 5 p.m. Monday through Friday  
 New Accounts, Turn-offs.....262-6251  
 Pressure or Quality.....262-6251  
 Stormwater Hotline.....256-3190  
 Water Conservation.....261-8367  
 Water in Streets/Irrigation Flooding.....262-6251  
 Water Leaks, Broken Hydrants & Water Mains.....262-6251  
 Water Meters & Taps.....262-6551

**Weeds/Grass Over 6 Inches High**.....534-4444

**Women's Commission**.....262-7716

**Youth Programs**  
 Library (Burton Barr).....262-6625  
 Parks & Recreation After-School Programs.....262-7370

**Zoning**  
 Rezoning Applications.....262-7131  
 Variances & Use Permits.....262-7131  
 Violation Complaints.....534-4444

